Client number: 00000000000000

LOGIN

Hi Member

Following the recent developments with COVID-19 and the national lockdown, we recognise that this will affect your gym visits and Active Dayz.". We'll make the following adjustments to your Active Dayz to make sure you're not worse off as a result of not being able to go to the gym.

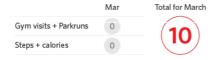
This is how you can earn Active Dayz:

We'll work out your average gym visits, Parkruns and total Active Dayz for the previous three months.



Scenario 1

If you have no Active Dayz, we'll give you your average gym visits and Parkruns from the previous three



Scenario 2

If you have some Active Dayz based on steps and calories, but this is less than your average, we'll make up the difference to get you to the average from the previous three months.



Scenario 3

If you have some Active Dayz based on steps and calories, but this is more than your average, we'll give you your actual number of Active Dayz.



Either way, you'll continue earning Active Dayz (and the points for those Active Dayz, subject to normal limits). Your Active Dayz for March will be credited to you in April but in time for your Myriad discounts, HealthReturns and EmployeeReturns to be allocated.

We'll reassess the situation at the end of the April and communicate on how we'll proceed.

If you have any questions, please first try email or WhatsApp but if you need to call us, we are available from 08:00 to 17:00, Monday to Friday.







