

Multiply vaccination benefit

FAQs

Will I get a vaccination benefit if I've had Covid-19 and recovered?

No, the Multiply vaccination benefit will only be for those who can demonstrate receipt of their Covid-19 vaccine. Receiving a Covid-19 vaccine reduces the chances of contracting Covid-19 in the future, as well as reducing the chances of being admitted to hospital, for both individuals who previously had Covid-19 and for those who haven't.

Are all vaccines accepted for the Multiply vaccine benefit?

Yes, all vaccines are safe and you are free to choose which vaccine you accept. No one vaccine is recommended above another.

Is the vaccine recommended for pregnant women?

Vaccines have not demonstrated any negative effects, specifically in pregnant or breastfeeding women, or women trying to conceive.

Is it safe to have the vaccine as a blood donor?

Internationally, the Red Cross suggests bringing your vaccination card, so that the information about which vaccine you have received can be noted. The recommendation is that donors can donate if they are symptom free. The SANBS has commented that they've taken a similar approach to vaccination as the Red Cross. The SANBS are in the best position to comment on vaccines and blood donation.

If I've already received a vaccine, can I submit my past proof for Multiply points?

Yes, your vaccination points will be allocated retroactively when sharing proof of your vaccine card as a demonstration of being fully vaccinated.

How do I submit my proof of vaccination?

Once you're fully vaccinated, send a copy of your vaccination card to multiply@momentum.co.za (with Vaccination in the subject line) or WhatsApp 0861 88 66 00 and we'll allocate your points within 48 hours after validation. Please include your client number so that we can correctly allocate the points to you.

What if I have been vaccinated abroad? How do you validate my vaccine?

Please contact the call centre to share your vaccination details, including your name and ID number or passport number, the vaccine brand and date. We'll accept proof of vaccination from international sites.

As parents we are vaccinated. When can my children be vaccinated?

The national coronavirus vaccination strategy is steered by the national government and will advise on the eligibility of children for the coronavirus vaccines. For more information, visit <https://www.gov.za/covid-19/vaccine/strategy>.

What is the definition of "fully vaccinated"?

Fully vaccinated means that you've received the full complement of vaccine shots, as per the definition of vaccine type.

For the Johnson & Johnson vaccine, two shots are sufficient (one dose of the vaccine and one booster shot). For Pfizer, three shots are required (two doses of the vaccine and one booster shot). This is in line with the recommendation from Government.

How will my points be allocated?

We'll allocate points by using the date when proof was sent to us and not the event date of the vaccination. You can get up to 40 points, but the points are capped at 300 under the Be healthier category. For example, if you already have 280 points, you will only get 20 points for proof of vaccination.

How does the points limit under Be Healthier work?

The number of points you can get under the Be Healthier category as an individual used to be 200 points. This will now increase with 20 points to 220. However, you can unlock 80 more points in this category (when you go for a fitness assessment or complete an elite event), making the maximum points limit 300 for this category. For a family, it has increased to 440, with a potential of 160 extra points when completing an unlocking activity.

Do my adult dependants also qualify for vaccine points?

Adult dependants don't get points on the Multiply programme so they will not get vaccine points.

What happens if I lose my vaccination card?

You can share the proof of vaccination code (that you received via SMS) with Multiply.

If I do not feel comfortable with the vaccine, is there another way I can get the vaccine points?

No, the vaccine points are specifically allocated for those receiving the vaccine, in line with the national drive to increase the vaccination penetration in the broader South African population. The vaccine reduces infection rates with Covid-19, in addition to decreasing the health risk associated with contracting Covid-19.